



MyEducationBC Retrieve Login ID or Reset Password Instructions

English (De... ▾

BRITISH COLUMBIA MyEducationBC

BC - Training

Login ID

Password

[Trouble logging in?](#)

Log In

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Trouble logging in

[Retrieve your Login ID](#) if you want to retrieve your Login ID.

[Reset your password](#) if you have forgotten your password.

If you are having issues logging into the system, please contact your school administrator directly.

Your user account is managed by your school, not by Follett, and your school will be able to answer your requests or questions about access to the system.

Close

Trouble logging in

Retrieve your Login ID

[Retrieve your Login ID](#) if you want to retrieve your Login ID.

Please enter the email address you used to register with the school.

Click "Recover Login ID"
The system will send you your login ID.
If you have received more than one ID, please contact the school for assistance.

English (De... ▾)

BRITISH COLUMBIA MyEducationBC

BC - Production

Provide an email address

Recover Login ID

Return to Login Page

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If you entered the registered email address, you will receive an email from BC—Production.
Please check your inbox.

Otherwise, please contact the school office to confirm your email address.

An email containing your Login ID has been sent

English (De... ▾)

BRITISH COLUMBIA MyEducationBC

BC - Production

Login ID

Password

.....

[Trouble logging in?](#)

Log In

Request Account

OR

Log in with Another Provider

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Log in to your email application and look for an email from BC—Production

BC - Production 3 Login Retrieve Request



BC - Production <sysadmin@myeducation.gov.bc.ca>

to me ▾

Hi,

This email has been sent because a request to retrieve your login ID has been made on 12/18/2025 at 11:58:18. Any login ID's associated v

Login ID:

This is an example

Testaccount



If you did not authorize this action, please contact your school office.

Sincerely,
MyEducation BC

If you also forgot your password, please follow the instructions below.

Trouble logging in

RESET PASSWORD

[Reset your password](#) if you have forgotten your password.

Enter your "login ID"
Click "Recover Password"
The system will send you

The screenshot shows the MyEducationBC login interface. At the top right, there is a language dropdown menu set to "English (De...)". The main header features the British Columbia logo and the text "BRITISH COLUMBIA MyEducationBC". Below the header, it says "BC - Production". A text input field labeled "Provide your Login ID" is highlighted with a red box. Below this field are two buttons: "Recover Password" (highlighted with a red box) and "Return to Login Page". At the bottom, there is a copyright notice: "Copyright © 2003-2025 Follett Software, LLC. All rights reserved."

Log in to your email application and look for an email from BC—Production

Password Reset Request



BC - Production <sysadmin@myeducation.gov.bc.ca>

To

If there are problems with how this message is displayed, click here to view it in a web browser.

CAUTION: This email originated from outside of the organization

Do not click links or open attachments unless you recognize the sender and know the content is safe

Hi,

This email has been sent because a request to reset your password has been made on 11/24/2025 at 10:38:48.

If it was you, then you can reset the password by clicking here: [Reset password](#)

If you did not authorize this action, please contact your school office.

Sincerely,

MyEducation BC - Production

Click "Reset Password"

English (De... ▼)



BRITISH COLUMBIA MyEducationBC

BC - Production

Password

[Requirements](#)

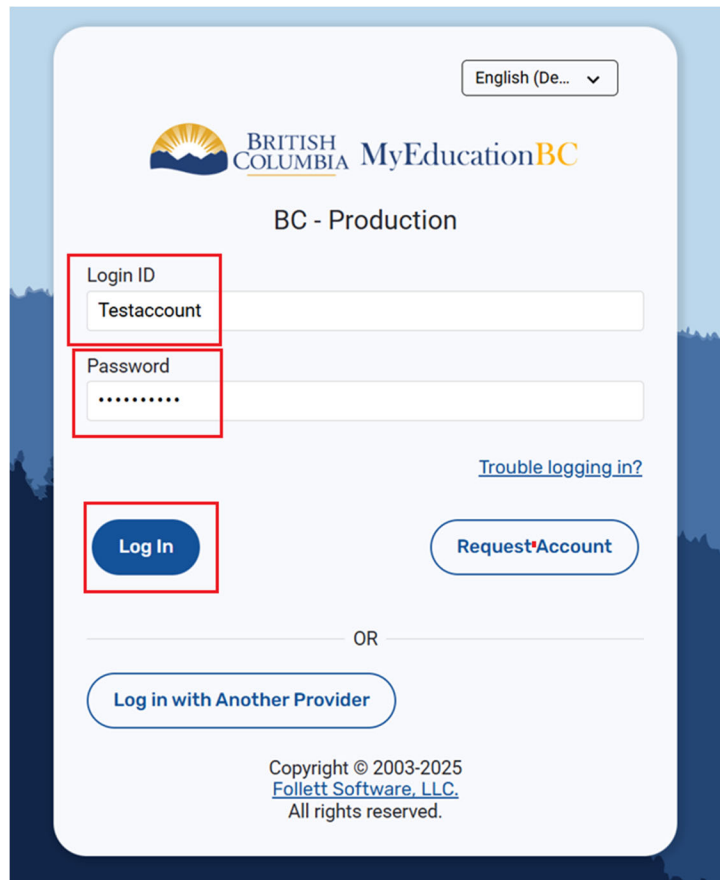
Enter your new password in the field.

Confirm Password


Reset Password

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Login to MyEducationBC



English (De... ▼)

 BRITISH COLUMBIA MyEducationBC

BC - Production

Login ID
Testaccount

Password
.....

[Trouble logging in?](#)

Log In Request Account

OR

Log in with Another Provider

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If this is your first time logging in, please follow the instructions below.

Security Preference Update

To enable self serve password recovery, please provide the following information

Primary Email

@gmail.com

Security Question

What is your father's middle name? ▼

Security Answer

Confirm Security Answer

Submit Close